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Winter Weather Reminders

Dear Valued Customer:

In preparation for the upcoming season, please help us safely and efficiently service your property during inclement weather by following the requests below:

1. Make sure the areas around your container are free of snow and ice. Maintain a path free of snow and ice to your container; snow should not be pushed up against your container. If your container is inside an enclosure, make sure the doors to the enclosure open completely and can be pushed back far enough to properly service your container.
2. Salt the areas around your container and enclosure and remember areas refreeze overnight; please salt again if needed.
3. If your container is located in an alley, the entrance to the alley needs to be wide enough for our trucks (9 feet). We will be unable to service your account if the alley is blocked by snow, parked cars, low wires, etc.
4. Inclement weather could change the times you are typically serviced. Please be patient as we will service our customers when the conditions are safe.